

# PARENT JOURNEY



## 30 HOURS

1

Go to **Childcare Choices** & apply online (this is the application for both **30 Hours & Taxfree Childcare**. You need to tick the appropriate boxes for one or both options)\*

2

You will be checked for eligibility and if you are eligible you will then receive your code, which will begin with either 500 or 11 (11 is an emergency code and only lasts for 1 term)

3

Now you have your code, head to the new council portal to create your online account with us (only if accessing St Helens based Childcare)

4

You will then receive an email which asks you to verify your council account

5

Once you have verified, log on to express your interest with as many St Helens childcare providers as you wish

6

All settings **MUST** respond to you via your account within 48-72 hours & if they have a place, you will be invited in to view/meet

7

Once you have decided on a childcare provider, both you and they need to accept the place via your online council account. Once both parties have accepted your place is confirmed

8

This also allows the Council to share your details with the provider to enable them to claim the funding. Your childcare provider will directly confirm your child's start date

Childcare  
**Choices**



HM Government

\*The Tax-Free Childcare Parent Journey is different from this point. Please refer to the Tax-Free Childcare Parent Journey document. You will need to follow both if choosing both.